

California Code of Regulations

Title 10. Investment

Chapter 12. California Health Benefit Exchange (§ 6650 et seq.)

Article 8. Enrollment Assistance.

California Code of Regulations

§ 6656. Navigator Program Request for Application and Selection Criteria.

(b) The Navigator Grant Program Application shall contain the following information.

(1) Individual or Organization Information

...

~~(G) Fax number;~~

~~(G)(H) E-mail address; and~~

~~(H)(I) Website address.~~

(2) Primary contact information:

(A) Primary contact name ~~person;~~

(B) Physical address;

(C) Phone number; and

~~(D) Fax number; and~~

~~(D)(E) E-mail address.~~

...

(4) Previous experience ~~involving~~ performing the Navigator Program activities.

...

(7) Subcontractor(s) information:

...

~~(G) Fax number;~~

~~(G)~~(H) E-mail address; and

~~(H)~~(I) Website address.

(8) Subcontractor(s) primary contact information:

...

(C) Phone number; and

~~(D)~~ Fax number; and

~~(D)~~(E) E-mail address.

...

(14) Letter(s) of reference from organizations that have previously collaborated with the applicant with.

§ 6657. Navigator Program Request for Application and Selection Criteria.

(b) An individual's application to become a Certified Enrollment Counselor shall contain the following information:

(1) Name, e-mail address, primary and secondary phone number, ~~and preferred method of communication;~~

...

(7) Languages in which the applicant can communicate with consumers~~An indication of the languages that the Certified Enrollment Counselor can speak;~~

~~(8) An indication of the languages that the Certified Enrollment Counselor can write;~~

~~(8)~~(9) Disclosure of all criminal convictions and administrative actions taken against the individual;

~~(9)~~(10) A certification by the individual that:

(A) The individual complies with the Certified Enrollment Counselor Agreement as well as all requirements as set forth in this Article, including but not limited to Section 6666;

(B) The individual is a natural person of not less than 18 years of age; ~~and~~

(C) The statements made in the application are true, correct, and complete to the best of his or her knowledge and belief.;

(D) The individual will abide by all applicable privacy and security standards, including but not limited to those set forth in the agreement between the Certified Enrollment Entity and the Exchange; and

(E) The individual will adhere to all applicable State and Federal laws and regulations.

Note: Authority cited: Sections 1043 and 100504, Government Code. Reference: Section 100502, Government Code; Section 11105, Penal Code; and 45 C.F.R. §§ 155.205, 155.210, 155.215 and 155.260.